January X, 2018

Dear Merchant,

As a follow-up to our July communication, this is a reminder that Moneris Solutions Corporation (“Moneris”) is discontinuing support for TLS 1.0. The Moneris test environment was updated on January 31, 2017, with the production environment initially scheduled for [discontinuance on] July 26, 2017. For the convenience of our merchants, Moneris is extending the scheduled date to **remove TLS 1.0 to** **January 29, 2018**.

**Opera Merchants**

To avoid business disruption and potential security threats, you are required to update your operating system to support TLS 1.2. Moneris recommends the following minimum requirements:

* Windows server 2008 or higher
* Windows 7 or higher
* .NET framework requirements are 4.5 or 4.6

If your business ***does NOT*** meet the minimum operating system requirement to support TLS 1.2, contact one of our Moneris representatives at [Ali.El-Sahili@moneris.com](mailto:Ali.El-Sahili@moneris.com) or [Nicolle.Niles@moneris.com](mailto:Nicolle.Niles@moneris.com) to coordinate the upgrade and reinstallation of your payment interface.

**Please note:** You will also need to contact an Opera representative to schedule an upgrade of your hospitality interface.

**TLS 1.0 Interface Upgrade Required**

Moneris eProduct Support will be contacting all hotel locations prior to the TLS 1.0 deactivation date (January 29, 2018) to install a new interface within the central server. The process will require approximately 10 minutes of system downtime during which payments at the hotel location will be disabled.

**Businesses attempting to process transactions without the minimum system requirements and the newest version of the interface will be denied access on January 29, 2018.** If you have any questions, please do not hesitate to contact us at [Ali.El-Sahili@moneris.com](mailto:Ali.El-Sahili@moneris.com) or [Nicolle.Niles@moneris.com](mailto:Nicolle.Niles@moneris.com).

Sincerely,

eProduct Support

Moneris Solutions Corporation